

6.5.2024 by Mattson Containers GmbH, Mattson Containers AB, Oulun Konttivuokraus Oy

## Thank you for your trust,

We are happy that you selected us to deliver your special container. All our customized containers are produced in the EU and have undergone our quality process to ensure they meet both our and your expectations. You can find all documentation, warranty terms, and guidelines in the document box placed inside the container. Please follow the guidelines and maintenance instructions to have the best possible user experience and to increase the lifespan of your container.

We kindly ask you to check your container right after arrival and to inform us within seven (7) business days of any possible problems.

On behalf of the Mattson Group,

**Jesse Mattson**  
CEO

## Warranty information

We take pride in our work, and therefore, we offer an excellent warranty for our custom-made containers. The warranty covers the metal structures and functionality of the container in cases where the container is treated and maintained according to our instructions. If you don't have the manufacturers' instructions for parts or equipment installed in your container, please contact our sales team. Please note that the warranty does not cover general wear and tear, and is only valid in Europe when the instructions for use have been followed.

For installed equipment such as HVAC, mechanical equipment and electrical components, we follow the manufacturers' warranty conditions.

Please note that this warranty is only valid for customized containers – excluding office container modules – built by the Mattson Group in Europe. MC Containers' sales and rental terms and conditions apply in all cases, and the warranty does not cover any damage outside the scope of MC Containers' sales and rental terms and conditions. Any repair work covered by the warranty must be approved in writing in advance by MC Containers before the repair work is started. Repair work without prior written approval from MC Containers will void the warranty.

The warranty expires if any changes are made to the products installed or produced by MC Containers. Our warranty is valid within the EU, and warranty claims outside the EU will not be compensated. Please see our terms and conditions at [www.mccontainers.com](http://www.mccontainers.com).

### Manufacturing defect warranty

We warrant our containers against manufacturing defects for 12 months from the date of manufacture. This warranty covers the installation and metalwork we carry out. The warranty is only valid within Europe.

### Electrical equipment

Electrical equipment in containers is covered by the manufacturer's warranty and is subject to the manufacturer's warranty conditions. All electrical parts are warranted for a minimum of 12 months from the date of manufacture.

### HVAC

HVAC parts and equipment in containers are covered by the manufacturer's warranty and are subject to the manufacturer's warranty terms. All HVAC parts and equipment are warranted for a minimum of 12 months from the date of manufacture.

### Surface treatment

We warrant the surface treatment of containers as follows. Please note that there will always be signs of wear and tear from handling that are not covered by the warranty. Container lifting points including corner posts and paint defects on forklift pockets are not covered by the warranty. Paint defects due to impact/use are not covered by the surface treatment warranty.

- Repainted new containers, 12 months surface treatment warranty
- Unpainted new containers, 12 months surface treatment warranty according to class IICL5
- Used containers, no surface treatment warranty

### Access doors and windows

Access doors and windows that are installed as additional equipment to containers are covered by the manufacturer's warranty conditions. All doors and windows are warranted for a minimum of 12 months from the date of manufacture.

### Insulation and surface materials

Insulation and surface materials installed as additional equipment on containers are covered by the manufacturer's warranty and are subject to the manufacturer's warranty conditions. All insulation and surface materials are warranted for a minimum of 12 months from the date of manufacture.

### Other materials

According to manufacturers' warranty conditions.

## Checklist when the container arrives

When your container arrives, we ask you to follow these steps:

1. Check that the container has not been damaged during transport. Damage must be indicated in the consignment note.
2. Once the container has been installed in its intended location, make sure that the doors and windows work. Adjust the hinges if necessary.
3. Remove any protective plastics and test the operation of electrical and HVAC equipment.
4. Check that everything in the container works as planned.

## Instructions for making the foundation

- All containers must be installed on solid foundation to ensure that the container works as planned.
- The ground must not sink/rise due to seasonal changes.
- All containers should be installed leveled so that the height difference between the corner pieces of the container is less than 5mm.
- For 6'-20' containers, a foundation must be made under each corner piece (4 in total). If your container deviates from this rule, we will provide you with separate instructions.
- For containers larger than 20', a foundation must be made in at least 6 places, 4 of which must be under the corner pieces and at least 2 on the long sides of the container.
- If additional doors have been installed, support the door locations with their own foundations.
- If you have any questions, do not hesitate to contact us.

## Maintenance instructions

### Electricity

- Follow local regulations and laws when testing and maintaining electrical equipment.
- Follow the manufacturer's instructions for maintenance of electrical components.
- We recommend that you keep a close eye on electrical components and test your residual current device at least once a year.
- Keep electrical equipment clean.

### HVAC

- Follow the manufacturer's instructions.
- We recommend continuous monitoring of ventilation.
- Remember to keep ventilation filters clean and replace them when necessary.
- Ensure that the container is always ventilated to allow any moisture to escape.
- Plumbing fixtures and pipes must be protected from freezing / drained when the container is not in use.
- Containers must be kept at a basic temperature even in the winter months if there are electrical/plumbing fixtures or other installations in the container.

### Installed equipment

- Follow the manufacturer's instructions for installed equipment.

### Container and used materials

- Keep the container clean inside and out, including snow removal during winter
- If you notice any damage, dents or rust on the container, protect the damaged area in a suitable way. If you do not know what to do, contact us.
- Adjust and grease the hinges on the access doors at least twice a year.